

BIIA 2022 - 2023 JUDICIAL SURVEY OVERVIEW

STAKEHOLDER MEETING - FEBRUARY 23, 2024



METHODOLOGY

- IAJs selected based on # events held and orders issued 1/1/2022 – 9/30/2023.
 - **Hearings:** 12,634 events and 1,812 PDOs. 29 IAJs
 - **Mediation:** 16,277 events and 4,377 non-contested orders. 13 IAJs
- 700+ (h) & 600+(m) – survey links sent to Respondent Representatives
 - 7 IAJ limit (h) [appearances ranged from 1 – 24]
 - 5 IAJ limit (m) [appearances ranged from 1 – 13]
- 140+ (h) – 250+ (m) survey links to Self-Represented Appellants [random mix of worker and employer/firm appeals] 1 IAJ limit (h) (m)

RESPONSE RATES & DEMOGRAPHICS

- *Waning response rates 48 hours after launch*
 - Represented survey period 12/5/23 – 12/29/23. Hearings: 96 Mediation: 90
 - Self-represented 12/12/23 – 1/5/24 (similar pattern) Hearings: 16 Mediation: 27
- Respondent roles:
 - Hearings: 90% attorney [CA>EA>AGO], 70% private practice
 - Mediation: 62% attorney, 25% Paralegal, 77% private practice
- Self-Represented role: 81% worker (hearings) 70% worker (mediation)
- Note: response is not statistically significant

WEIGHTED AVERAGE RESPONSES - HEARINGS

Unacceptable	Poor	Acceptable	Very Good	Excellent	N/A - insufficient information to respond	Total	Weighted Average
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- Legal Ability

- Range: 2.88 – 5 All: 3.97

- Integrity & Impartiality

- Range: 3 – 5 All: 4.19

- Communication

- Range: 2.85 – 5 All: 4.05

- Professionalism:

- Range: 3.18 – 5 All: 4.23

- Administrative Skills:

- Range: 2.59 – 4.82 All: = 4.02

WEIGHTED AVERAGE RESPONSES - **MEDIATION**

Unacceptable	Poor	Acceptable	Very Good	Excellent	N/A - insufficient information to respond	Total	Weighted Average
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- **Legal Ability**

- Range: 4 – 5 All: 4.58

- **Integrity & Impartiality**

- Range: 3.8 – 5 All: 4.57

- **Communication**

- Range: 3.64 – 5 All: 4.5

- **Professionalism:**

- Range: 3.9 – 5 All: 4.63

- **Administrative Skills:**

- Range: 3.64 – 5 All: = 4.54

LINK TO SURVEY RESPONSES

- www.bjia.wa.gov/AboutUs.html
 - (Reports & measures)
- 4 surveys in searchable PDF format.
 - Hearings – Represented [181 pages]
 - Mediation – Represented [84 pages]
 - Hearings – Self-Rep [149 pages]
 - Mediation - Self-Rep [68 pages]