

## Pleas, Susan

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### TREATMENT

#### **Proper and necessary medical and surgical services (RCW 51.36.010)**

When the authorization of a specific form of treatment is at issue, whether that treatment modality constitutes "proper and necessary medical and surgical services" depends on whether it meets the definition of "medically necessary" contained within WAC 296-20-01002. Unless the treatment modality falls within a category of treatment that is specifically authorized or rejected in all cases by regulations within Chapters 296-20, 296-21 or 296-23, WAC, each individual request for authorization must be examined to see if under the circumstances of the case, it meets the regulatory definition of "medically necessary." Medically necessary treatment may be curative, diagnostic or rehabilitative. So-called "palliative" treatment may still be authorized if it meets the definition of "medically necessary" and is not excluded by other regulatory provisions. Medical treatment that is considered controversial, obsolete, experimental or investigational may also be authorized if its proponent can overcome the presumption that it is not "medically necessary." *...In re Susan Pleas, BIIA Dec., 96 7931 (1998)* [dissent] [*Editor's Note: Rationale followed, Murray v. Department of Labor & Indus., 192 Wn.2d 488 (2019).*]

#### **Spinal column stimulator**

Although implantation of spinal column stimulator is "controversial" treatment per medical aid rules, such treatment may be authorized if the treatment is rehabilitative and reflective of accepted standards of good practice, thereby satisfying the requirements that it be "medically necessary" treatment within the meaning of WAC 296-20-01002 and "proper and necessary medical and surgical services" within the meaning of RCW 51.36.010. *...In re Susan Pleas, BIIA Dec., 96 7931 (1998)* [dissent] [*Editor's Note: The Board's holding explicitly followed in Murray v Dep't of Labor & Indus., 192 Wn.2d 488 (2018).*]

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**BEFORE THE BOARD OF INDUSTRIAL INSURANCE APPEALS  
STATE OF WASHINGTON**

1 **IN RE: SUSAN M. PLEAS** ) **DOCKET NO. 96 7931**  
2 )  
3 **CLAIM NO. J-746527** ) **DECISION AND ORDER**  
4 \_\_\_\_\_)

5 **APPEARANCES:**

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7 Claimant, Susan M. Pleas, by  
8 Law Office of William D. Hochberg, per  
9 William D. Hochberg

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11 Employer, Advanced Technology Labs,  
12 None

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14 Department of Labor and Industries, by  
15 The Office of the Attorney General, per  
16 Beverly Norwood Goetz, Assistant  
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18 The claimant, Susan M. Pleas, filed an appeal with the Board of Industrial Insurance  
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20 Appeals on September 25, 1996, from an order of the Department of Labor and Industries dated  
21 August 14, 1996. The order affirmed a prior order dated June 3, 1996, that denied authorization  
22 and payment for a spinal cord stimulator. **REVERSED AND REMANDED.**  
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26 style="text-align:center">**DECISION**

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28 Pursuant to RCW 51.52.104 and RCW 51.52.106, this matter is before the Board for review  
29 and decision on a timely Petition for Review filed by the Department of Labor and Industries to a  
30 Proposed Decision and Order issued on December 31, 1997, in which the order of the Department  
31 dated August 14, 1996, was reversed and remanded to the Department with direction to issue an  
32 order authorizing payment for the claimant's spinal cord stimulation treatment.  
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38 The Board has reviewed the evidentiary rulings in the record of proceedings and finds that  
39 no prejudicial error was committed, and the rulings are affirmed.  
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42 Upon thorough review, we feel that the disposition of this appeal by our industrial appeals  
43 judge was correct. However, we have granted review in order to provide an analytical framework  
44 for determining what constitutes "proper and necessary medical and surgical services" to which  
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1 injured workers are entitled pursuant to RCW 51.36.010. Such a framework is important to aid in  
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3 uniformity in analysis of the facts and the applicable law.  
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5 The issue in this appeal is whether in this case a specific treatment service, referred to at  
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7 various times as a spinal column stimulator, epidural spinal column stimulator or a dorsal column  
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9 stimulator (and hereinafter referred to by the acronym SCS), is "proper and necessary" medical  
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11 service within the meaning of RCW 51.36.010. This is the fourth time we have been called upon to  
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13 determine whether, and under what circumstances, the Department should authorize a spinal  
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15 column stimulator. The past Decision and Orders, none of which have been classified by us as a  
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17 "Significant Decision," are *In re Larry Morefield*, Dckt. No. 90 5663 (May 5, 1992); *In re Jerry*  
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19 *Albaugh*, Dckt. No. 91 1481 (November 12, 1992); and *In re Kim O. Machado*, Dckt. No. 94 1240  
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21 (August 2, 1995). The first two of these decisions affirmed the Department's denial of authorization  
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23 of the SCS implant, while the last one reversed the Department and ordered that the treatment be  
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25 provided. The result in each of these decisions was heavily dependent on the facts presented at  
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27 hearing. This is true in this appeal as well.  
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29 SCS is a "treatment of last resort" for patients with intractable neuropathic pain in the  
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31 extremities. It is used in cases of intractable pain and hypersensitivity caused by injured nerve  
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33 roots in the spine or peripheral nerves to modify or block nerve activity that the brain interprets as  
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35 pain. The Department refuses to authorize SCS implants in all cases, basing its decision on a  
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37 recommendation from its Medical Advisory Industrial Insurance Committee (MAIIC). Dr. Gary  
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39 Franklin, the Department's medical director and a neurologist, and Dr. John Loeser, the  
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41 neurosurgeon member of the MAIIC, testified that there is insufficient medical literature, meeting  
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43 appropriate scientific standards, to show that SCS is effective or that it leads to functional  
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45 improvement of patients. Dr. Franklin believes that SCS is palliative treatment only and does not  
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1 meet the accepted standards of good practice of neurosurgery and pain management. Dr. John  
2 Oakley, the claimant's attending neurosurgeon, and Mr. Starckenbaum, a biomedical engineer for a  
3 company that makes SCS units, testified that SCS is approved by the U.S. Food and Drug  
4 Administration and that the Department of Labor and Industries is virtually alone among insuring  
5 entities in its refusal to authorize its usage in appropriate cases.  
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11 Ms. Pleas is a 55-year-old woman who, as a proximate result of an industrial injury of  
12 May 29, 1986, sustained Failed Back Surgery Syndrome (FBSS) that manifests itself through  
13 severe, continuous and intractable leg pain that is neuropathic in nature. No treatment modality,  
14 including surgery, physical therapy, chiropractic manipulation, acupuncture, naturopathic treatment,  
15 various medications, including anti-depressants, and a pain clinic, helped curtail or alleviate her  
16 neuropathic leg pain. Ms. Pleas attempted to start a fabric business, designing garments with a  
17 computer that she operated while reclining in a chaise lounge at her home. However, she found  
18 that she could work in this way only one-half to two hours per day and many days not at all.  
19 Dr. Oakley, her attending neurosurgeon, testified that Ms. Pleas was totally unable to perform all  
20 work due to her back condition. Her mental state was deteriorating.  
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31 Dr. Oakley suggested to Ms. Pleas that implantation of a SCS might provide her with pain  
32 relief. Before implanting the device, Dr. Oakley used a screening protocol to determine if she was  
33 a good candidate for this treatment. As part of the protocol, Dr. Oakley had the claimant examined  
34 by Dr. Ray Baker, an anesthesiologist and specialist in pain management, who implants SCS  
35 devices as part of his practice. Dr. Baker concluded that SCS was indicated in her situation. On  
36 February 29, 1996, Dr. Oakley surgically implanted the device, on a temporary basis, to see if and  
37 to what extent Ms. Pleas actually obtained pain relief. Ms. Pleas noted immediate, dramatic and  
38 continuous relief of her leg pain. On March 18, 1996, Dr. Oakley performed the procedure  
39 necessary to make the implant permanent. In the year since the implant has become permanent,  
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1 Ms. Pleas has not needed to see Dr. Oakley (she has seen his nurse four or five times to make  
2 sure she was receiving the optimal stimulation from the unit) and no longer takes pain medication.  
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4 She will require a minor surgical procedure every 3.2 years in order to replace the internal battery  
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6 powering the SCS unit. Ms. Pleas now works at home at least two hours per day and plays golf  
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8 four or five times per week, walking the course.  
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11 Decisions of the Department either to authorize or deny authorization of a treatment service  
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13 are reviewed de novo, by a preponderance of the evidence, inasmuch as neither RCW 51.36.010  
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15 nor WAC 296-20-01002 categorize treatment authorization decisions as within the "sole discretion"  
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17 of the director of the Department. *Morefield*.

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19 Appeals from denial of treatment authorization usually are tried before us as if the issue was  
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21 one of classification of the proposed treatment within a dichotomy as either "curative" treatment to  
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23 be authorized or "palliative" treatment to be denied. This sort of analysis is an oversimplification  
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25 and has no legal basis in the statutes, regulations or case law. *In re Terri Tollie*, Dckt No. 85 3932  
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27 (December 17, 1987). The term "curative" is contained within the definition of "medically  
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29 necessary" found in WAC 296-20-01002, but that regulation also indicates that treatment provided  
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31 for diagnosis and rehabilitative treatment may also be medically necessary. The word "palliative"  
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33 does not appear in industrial insurance statutes and is found in the regulations promulgated  
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35 thereunder only three times. In WAC 296-20-03001(13) it appears in the context of provision of  
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37 long-term prescription of medication. WAC 296-20-03003(8) refers to a "rule prohibiting palliative  
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39 treatment," but no such rule appears anywhere in Chapters 296-20, 296-21, or 296-23, WAC. In  
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41 WAC 296-23-260(1)(b) doctors performing medical examinations for the Department are required  
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43 to state whether proposed treatment is curative or palliative. None of these regulations is  
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45 applicable  
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1 here. Maintenance or supportive care, [see, e.g., WAC 296-20-03002(4) and WAC 296-23-  
2 190(3)(h)] generally is not authorized, but it still is erroneous to decide authorization of treatment  
3 questions merely by determining which descriptive term best applies.  
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7 Statutory guidance on this issue is scanty and very general. RCW 51.36.010 establishes an  
8 injured worker's entitlement to "proper and necessary medical and surgical services" as well as to  
9 "proper and necessary hospital care and services." These phrases are not defined.  
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11 RCW 51.36.015 includes chiropractic care and evaluation as a service available to injured workers  
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13 under RCW 51.36.010. Additionally, RCW 51.36.020 authorizes a few specific types of treatment,  
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15 equipment and treatment-related appliances, but SCS is not one of these.  
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19 The phrase "proper and necessary medical and surgical services" is not defined within Title  
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21 51, RCW. The duration of treatment is discussed within RCW 51.36.010, but only in generalities.  
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23 The Legislature gave the director of the Department the authority to make rules that include  
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25 determinations about the types of treatment to be provided to injured workers to enable him to  
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27 properly administer the provision of medical and surgical services to injured workers.  
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29 RCW 51.04.030(1); RCW 51.04.020(4). These determinations must take into consideration the  
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31 remedial nature of the Industrial Insurance Act. RCW 51.04.010.  
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33 The "Medical Aid Rules," Chapter 296-20, WAC, do not contain a definition of "proper and  
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35 necessary medical and surgical services." But a definition of "medically necessary" is contained  
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37 within WAC 296-20-01002. That regulation states, in part:  
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39 **Medically necessary:** Those health services are medically  
40 necessary which, in the opinion of the director or his or her designee,  
41 are:

42 (a) Proper and necessary for the diagnosis and curative or  
43 rehabilitative treatment of an accepted condition; and

44 (b) Reflective of accepted standards of good practice within the scope  
45 of the provider's license or certification; and

46 (c) Not delivered primarily for the convenience of the claimant, the  
47 claimant's attending doctor, or any other provider; and

1 (d) Provided at the least cost and in the least intensive setting of care  
2 consistent with the other provisions of this definition.

3 In no case shall services which are inappropriate to the accepted  
4 condition or which present hazards in excess of the expected medical  
5 benefits be considered medically necessary. Services which are  
6 controversial, obsolete, experimental, or investigational are presumed  
7 not to be medically necessary, and shall be authorized only as provided  
8 in WAC 296-20-03002(6).  
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11 The vast majority of treatment authorization decisions require an individualized analysis to  
12 ascertain if the proposed treatment is medically necessary. However, WAC 296-20-01002 is not  
13 the only regulation that may be applicable when conducting such an analysis. The Department has  
14 promulgated other, more specific regulations that may apply concurrently or in its stead. Some  
15 specific treatment modalities and services are the subject of specific regulations found within  
16 Chapters 296-20, 296-21 and 296-23, WAC. One such specific regulation, WAC 296-23-175,  
17 applies to the provision of SCS treatment. Many common kinds of treatment require prior  
18 authorization before being provided to the injured worker. WAC 296-20-03001.  
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27 A case-by-case analysis is not necessary when certain types of treatment are proposed.  
28 WAC 296-20-030 lists certain treatments that the Department has determined to be proper and  
29 necessary in all cases so that they are authorized even without prior application. WAC 296-20-  
30 03002 (1)-(5) lists treatments that the Department has determined never to be proper and  
31 necessary in any case and, therefore, never will authorize.  
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37 The Department contends that SCS cannot be authorized in any case, including this one,  
38 because it is "maintenance care" within the meaning of WAC 296-20-03002(4) and, because based  
39 on the recommendation of the MAIIC, it has a policy that SCS is never to be authorized. However,  
40 in Ms. Pleas' case the SCS treatment was not mere maintenance care inasmuch as it was intended  
41 to increase her physical functioning and end her total disability status by enabling her to return to  
42 work, an outcome that appears very close to being achieved. The recommendation of the MAIIC  
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1 does not permit the Department to prohibit all authorizations of SCS treatment. That committee is  
2 advisory only. Furthermore, when Department policy conflicts with a validly promulgated  
3 regulation, the policy is not given effect. See, e.g., *In re State Roofing & Insulation Inc.*, BIIA Dec.,  
4 89 1770 (1991), and *In re Howard Sells*, Dckt. No. 95 4334 (December 20, 1996).  
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9 Authorization of SCS treatment must be determined on a case-by-case basis. WAC 296-23-  
10 165 and WAC 296-23-175, regarding miscellaneous services and appliances in general and  
11 stimulators in particular, do not contain an absolute prohibition of such treatment services, but  
12 instead set requirements for its authorization on a case-by-case basis. WAC 296-23-165(1) and  
13 (3) reiterate the requirement that provision of a stimulator must be medically necessary for it to be  
14 authorized. Thus, this specific regulation requires SCS treatment to meet the WAC 296-20-01002  
15 definition of "medically necessary."  
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23 The Department argues that pursuant to WAC 296-20-01002, SCS treatment must be  
24 presumed **not** to be medically necessary because it is controversial and/or experimental. While we  
25 do not believe SCS to be experimental, we agree that it is "controversial" within the meaning of  
26 WAC 296-20-01002. SCS treatment has been available for over 20 years. The three surgical  
27 experts who testified all use it as treatment in selected cases of failed back surgery syndrome  
28 (FBSS), the condition from which Ms. Pleas suffers. It only is used when virtually all other possible  
29 treatments have been tried and failed. The FDA has approved the device. Most entities providing  
30 medical insurance authorize it in appropriate cases. On the other hand, Dr. Franklin and Dr.  
31 Loeser testified that the medical literature has not proven SCS to be efficacious or cost effective,  
32 the methodology of other studies has been poor, and the results often are only anecdotal.  
33 However, the value of Dr. Loeser's study itself is questionable since it is no more than a survey of  
34 earlier studies and did not attempt to give weight to more recent studies that more likely reflect  
35 positive results from the better technology that Dr. Loeser admits exists currently.  
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1 The evidence discussed above shows that while SCS is not experimental, it is controversial.  
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3 Since SCS is controversial it must be presumed not to be medically necessary. Nonetheless, it still  
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5 can be authorized as provided by WAC 296-20-03002(6). Since such treatment can be approved  
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7 in certain cases, it follows that the presumption that it is not medically necessary can be rebutted.  
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9 This regulation requires the Department to use a case-by-case analysis based on the definition of  
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11 medically necessary found in WAC 296-20-01002.

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13 In examining this individual case, we believe that Ms. Pleas has shown that the permanent  
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15 implant of the SCS was rehabilitative treatment and thus medically necessary within the meaning of  
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17 WAC 296-20-01002 and "proper and necessary medical and surgical services" within the meaning  
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19 of RCW 51.36.020. "Rehabilitative" and "rehabilitation" are not defined in the statutes or  
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21 regulations. *Webster's II New College Dictionary* 934 (1995) defines "rehabilitate" as: "to restore  
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23 to good health or useful life, as through education or therapy." Thus, treatment that improves  
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25 functioning, even if it does not improve the underlying pathology, is rehabilitative. Drs. Loeser and  
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27 Franklin testified that rehabilitation had three components. Return to work was the primary  
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29 measure of rehabilitation, but others include improved physical functioning and pain relief.  
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31 However, we have held that mere pain relief is not enough to prove that treatment is improving  
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33 functioning. *In re Calvin Leslie*, Dckt. No. 93 1261 (May 2, 1994). While the literature reviewed by  
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35 Dr. Loeser included individual case histories where SCS resulted in markedly improved functioning  
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37 and even return to work by injured workers due to the relief of pain, his study and Exhibit No. 2  
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39 show that the only finding that can be made about the efficacy of SCS is that approximately 50  
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41 percent of the patients receiving the implant will have pain relief of 50 percent or greater. This is a  
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43 very subjective finding and does not itself justify authorization of SCS. Dr. Oakley believes that  
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45 soon to be published studies will more clearly show the rehabilitative effects of SCS. But until  
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47 those studies are published, Dr. Loeser's survey of the literature remains unrebutted.

1 Notwithstanding the above observations, Ms. Pleas has proven that the implantation of a  
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3 SCS unit has been rehabilitative treatment in her case. As of the date of her testimony, Ms. Pleas'  
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5 SCS unit had functioned for 18 months without complication. She experienced a marked decrease  
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7 in pain and an increase in functioning. The rehabilitative effect of the treatment can be verified by  
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9 the decrease in prescriptions sought, decrease in the use and cost of medical services, and the  
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11 increase in the claimant's activity level and ability to work. Adding time spent golfing to the amount  
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13 of time she works each day, it is likely that she has become physically capable of performing  
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15 gainful employment. **In this case**, the presumption that SCS is not proper and necessary medical  
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17 treatment has been rebutted.

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19 Dr. Franklin pointed out that the evidence that SCS had a rehabilitative effect in this case  
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21 originated after the treatment had been provided. Authorization of treatment is not dependent on a  
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23 good result from that treatment in any one particular case. Nor should treatment authorization be  
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25 delayed until after the treatment has been provided and proven to be effective. Such a delay  
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27 harms the Department as well as the injured worker. Nonetheless, in situations where the  
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29 treatment has been provided prior to it being authorized, the Board has held that a determination  
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31 that surgical treatment was medically proper and necessary may be based on "20-20 hindsight"  
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33 provided from findings of the surgery itself. *In re Zbigniew Krawiec*, BIIA Dec., 90 2281 (1991)  
34  
35 and *In re Rebecca Armack*, Dckt. No. 68,368 (October 21, 1985).

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37 The Department also contends that SCS treatment is not medically necessary treatment  
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39 because it is not reflective of accepted standards of good practice. WAC 296-20-01002(b) requires  
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41 treatment to be reflective of the standard of good practice within the scope of the provider's license  
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43 or certification. In this case, the scope of the provider's license in question is that of neurosurgery  
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45 and surgical pain management. Dr. Franklin, the Department's medical director, has concluded  
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1 that because the MAIC, which advises the Department on medical matters, (see WAC 296-20-  
2 01001) has recommended that SCS treatment not be authorized, that necessarily means that such  
3 treatment does not meet the accepted standard of good practice.  
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7 Dr. Franklin's conclusion is erroneous. The testimony of Dr. Loeser, the neurosurgeon  
8 member of MAIC, makes it clear that the committee's rejection of SCS was due to an inability to  
9 prove to its satisfaction that such treatment is rehabilitative and cost effective. Dr. Loeser,  
10 Dr. Oakley, and Dr. Baker, who perform surgical procedures in these fields, **all** provide SCS  
11 implants to their patients who meet their screening criteria. Dr. Franklin, on the other hand, is not a  
12 surgeon and treats patients only irregularly. His opinion about what constitutes the standards of  
13 good practice of neurosurgery and pain management is entitled to less weight.  
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21 The Board, in *Morefield* and *Albaugh*, concluded that implantation of SCS was not reflective  
22 of accepted standards of good practice based on Dr. Franklin's interpretation of the MAIC advisory  
23 opinion. In this case, evidence from the neurosurgeon member of the committee was presented,  
24 which rebutted Dr. Franklin's views. Because more complete information from a first-hand source  
25 was available in this case, the Board can distinguish those two non-leading decisions and reject  
26 their holdings under the facts of this case.  
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33 The Department contends that SCS should not be authorized because it is not cost  
34 effective. However, information from one of the latest studies (Exhibit No. 2) indicates otherwise.  
35 In Ms. Pleas' case, it has clearly been cost effective. Her consumption of medication and medical  
36 services has dropped to almost nothing, there have been no complications, and she has improved  
37 from likely permanent and total disability status to a person whose activity levels are consistent with  
38 some amount of gainful employment. The Department maintains that future costs of maintenance  
39 of the SCS unit and battery replacement may prove that this form of treatment may yet prove not to  
40 be cost effective in this case. The evidence in the record, especially Exhibit No. 2, suggests that  
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1 this is a possibility; however, to say that it will occur in this case is mere speculation that cannot  
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3 justify denial of authorization of this treatment.  
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5         Of course, the Department must consider factors related to future costs when determining if  
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7 proposed treatment is medically necessary. RCW 51.04.030; WAC 296-20-01002(d). The  
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9 Department is justifiably concerned about the costs of SCS treatment, especially since  
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11 authorization of such treatment, while initially cost effective, might prove not to be cost effective  
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13 due to future implant revisions, battery changes, etc. There is no way to accurately forecast future  
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15 need for treatment in any one individual case. Ms. Pleas may need the stimulator the rest of her  
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17 life, it may cease to be effective some time in the future, or she may be able to function without the  
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19 SCS unit at some time in the future. Because of the uncertainties in the treatment of individual  
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21 cases, the Department routinely reserves claim costs in vast numbers of cases in order to protect  
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23 the solvency of the medical aid and other funds to which it is entrusted. This decision does not  
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25 prevent the Department from continuing to use those practices. Rules are in place that the  
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27 Department can use to manage the continued care that may be necessary due to the SCS unit.  
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29 See WAC 296-23-175 and WAC 296-20-1102. Dr. Oakley testified that a second type of SCS unit,  
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31 one that does not require an internal battery, is available. The Department may mandate the use  
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33 of that type of unit if it proves itself to be less costly and/or a less invasive form of treatment than  
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35 the unit Ms. Pleas currently uses.  
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37         The Department argues that even if permanent implantation of a SCS meets the definition of  
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39 "medically necessary," it should not be responsible for payment for that treatment service since the  
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41 implantation took place without prior authorization as required by WAC 296-20-03002(6) and  
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43 WAC 296-20-1102(3), as well as without prior medical consultation as required by WAC 296-20-  
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45 045. The implant took place prior to the authorization required by WAC 296-20-03002(6).  
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47 Moreover, even though Dr. Baker's examination of the claimant may have been consistent with the

1 WAC 296-20-03002(6) and WAC 296-20-045 requirement of a consultation prior to treatment, it did  
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3 not meet all of the requirements of WAC 296-20-045 or WAC 296-20-051. However, the failure to  
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5 comply with these regulations prior to receiving the treatment does not necessarily mean that the  
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7 authorization of the SCS implant must be denied in this case. In regard to the lack of prior  
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9 authorization for treatment, the Court of Appeals held, in *Boise Cascade Corp. v. Huizar*, 76 Wn.  
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11 App. 676, 686 (1994):

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13 if a claimant can establish that he or she notified L&I or the self-insured  
14 of the need for medical treatment and supplied information pertinent to  
15 a determination of whether the treatment was causally connected to the  
16 industrial injury, neither L&I nor the self-insured can use its lack of prior  
17 authorization as a basis for denying payment for services later found to  
18 be medically necessary and causally connected to the industrial injury.  
19 To conclude otherwise would be contrary to the express purpose and  
20 intent of the Industrial Insurance Act.  
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22 In this case, Ms. Pleas met the requirements listed in *Huizar*. Dr. Oakley could not  
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24 remember if he sought authorization on behalf of Ms. Pleas for SCS treatment from the  
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26 Department. However, it is clear that he did seek such authorization inasmuch as he testified that  
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28 he obtained alternative coverage from another source once the Department denied his  
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30 authorization request. SCS treatment was intended to treat the residuals of the claimant's low back  
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32 condition, and the intractable leg pain therefrom, which the Department had already accepted  
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34 under this claim. Finally, the claimant's dramatic post-implant improvement and the testimony of  
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36 Dr. Oakley provide sufficient proof that SCS was medically necessary treatment for a condition  
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38 proximately related to the industrial injury.  
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40 Prior to the *Huizar* case, we held in *Krawiec* and *Armack* that failure to follow the regulations  
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42 requiring prior authorization of treatment and a second medical opinion did not prohibit  
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44 authorization of treatment if, once the treatment was provided, it proved itself to be rehabilitative in  
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46 some verifiable fashion. In this case, as stated earlier, there is no doubt that the SCS implant has  
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proven to be rehabilitative for Ms. Pleas.

1 In summary, authorization of SCS treatment must be determined by the Department on a  
2 case-by-case basis. In this case, Ms. Pleas has proven that SCS treatment is rehabilitative and  
3 reflective of the accepted standards of good practice within the scope of her provider's license.  
4 Therefore, in her case, SCS is "medically necessary" treatment within the meaning of WAC 296-  
5 20-01002 and also "proper and necessary medical and surgical services" within the meaning of  
6 RCW 51.36.010. The Department order dated August 14, 1996, must be reversed and the  
7 Department directed to authorize and pay for SCS treatment in this individual case.  
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### 14 **FINDINGS OF FACT**

- 15 1. On May 29, 1986, while in the course of her employment as a secretary  
16 for Advanced Technology Laboratories, the claimant, Susan M. Pleas,  
17 caught her foot in a pallet and fell, striking her back on a desk, for which  
18 she required medical and surgical treatment. On June 4, 1986, the  
19 claimant filed an application for benefits with the Department of Labor  
20 and Industries. The claim was allowed and benefits were paid. On  
21 June 3, 1996, the Department issued an order denying authorization or  
22 payment for a spinal cord stimulator. The claimant filed a timely request  
23 for reconsideration with the Department. On August 14, 1996, the  
24 Department issued an order affirming its June 3, 1996 order. On  
25 September 25, 1996, the claimant filed a Notice of Appeal with the  
26 Board of Industrial Insurance Appeals. On November 13, 1996, this  
27 Board issued an order granting the claimant's appeal, assigning it  
28 Docket No. 96 7931, and directing that further proceedings be held.  
29  
30
- 31 2. As a proximate result of the May 26, 1986 industrial injury and surgical  
32 treatment therefor, the claimant sustained failed back surgery  
33 syndrome, which manifested itself primarily through severe, continuous,  
34 and intractable leg pain that was neuropathic in origin. No treatment  
35 modality, including surgery, physical therapy, chiropractic manipulation,  
36 acupuncture, naturopathic treatment, various medications, including  
37 anti-depressants, and a pain clinic, helped curtail or alleviate her  
38 neuropathic leg pain. As of February 29, 1996, the claimant was unable  
39 to perform any form of reasonably continuous gainful employment.  
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41
- 42 3. As of February 29, 1996, the claimant was a good candidate for  
43 implantation of a spinal column stimulator. On that date, a temporary  
44 stimulation unit was implanted and attached to an external pulse  
45 generator. The implant provided immediate, dramatic, and continuous  
46 relief of the claimant's neuropathic leg pain. On March 18, 1996, the  
47 stimulator implant was made permanent. Since that time, the claimant  
has experienced marked relief of leg pain, her physical functioning and

1 ability to tolerate activity have improved significantly, and she is able to  
2 engage in activity consistent with sedentary employment.  
3

- 4 4. Implantation of a spinal column stimulator in carefully screened cases of  
5 failed back surgery syndrome, such as this one, is rehabilitative in  
6 nature. Such treatment is controversial, but is not obsolete,  
7 experimental, or investigational. Implantation of a spinal column  
8 stimulator is within the standards of good practice of neurosurgery and  
9 pain management.  
10
- 11 5. As of February 29, 1996, the claimant's attending neurosurgeon had  
12 requested, but not obtained, authorization from the Department of Labor  
13 and Industries to implant a spinal column stimulator in the claimant as  
14 treatment for her failed back surgery syndrome proximately caused by  
15 the May 29, 1986 industrial injury and surgical treatment therefor. As  
16 part of the screening protocol prior to implanting the spinal column  
17 stimulator in the claimant, her attending neurosurgeon had her  
18 evaluated by a medical doctor who specialized in anesthesiology and  
19 pain management.  
20

#### 21 **CONCLUSIONS OF LAW**

- 22
- 23 1. The Board of Industrial Insurance Appeals has jurisdiction over the  
24 subject matter and the parties to this appeal.  
25
- 26 2. In this case, implantation of a spinal column stimulator was "medically  
27 necessary" within the meaning of WAC 296-20-01002 and also "proper  
28 and necessary medical and surgical services" within the meaning of  
29 RCW 51.36.010.  
30
- 31 3. In this case, failure to comply with the prior authorization requirements  
32 of WAC 296-20-03002(6) and WAC 296-20-1102(3) and with all of the  
33 WAC 296-20-03002(6) and WAC 296-20-045 requirements for  
34 consultation prior to treatment do not relieve the Department from the  
35 responsibility to authorize and pay for implantation of a spinal column  
36 stimulator.  
37
- 38 4. The order of the Department of Labor and Industries dated August 14,  
39 1996, that affirmed an order dated June 3, 1996, that denied  
40 authorization and payment for a spinal column stimulator, is incorrect  
41 and is reversed. This claim is remanded to the Department with  
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1 direction to authorize and pay for the implantation of the claimant's  
2 spinal column stimulator.  
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4 It is so ORDERED.  
5

6 Dated this 31st day of August, 1998.  
7

8 BOARD OF INDUSTRIAL INSURANCE APPEALS  
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13 THOMAS E. EGAN Chairperson  
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17 FRANK E. FENNERTY, JR. Member  
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1 **DISSENT**

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3 I dissent. While I am glad Ms. Pleas has relief from her pain as a result of her SCS  
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5 implant, I must disagree with the majority's opinion that she has met her burden of proof by  
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7 showing that the SCS implant was medically necessary because of its rehabilitative effect for her.  
8  
9 Rather, her burden of proof must be to first show that the Department's denial of authorization of  
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11 SCS procedures for industrially injured workers is incorrect. She has not met this burden. This  
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13 record, as the majority notes, makes it clear that the SCS implantation procedure is still significantly  
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15 controversial within the medical community, and therefore presumed not to be medically necessary  
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17 under WAC 296-20-01002.

18  
19 The Department has broad supervisory authority granted by the Legislature to determine  
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21 types of treatment provided to injured workers through the workers' compensation system. To  
22  
23 accomplish this, the Department relies on the Washington State Medical Association (WSMA)  
24  
25 committee to specifically advise them on acceptable community standards of treatment for the  
26  
27 industrial insurance system. Medical policy coverage decisions are based on available data about  
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29 clinical outcomes and proven efficacy of treatments. Dr. Franklin explained in his testimony that  
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31 Dr. Oakley and Dr. Loeser were asked to participate on the WSMA subcommittee formed to look at  
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33 SCS coverage because of their experience performing SCS implants. After being presented with  
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35 Dr. Oakley's data and Dr. Loeser's review of available research, the committee unanimously voted  
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1 to advise the Department not to cover SCS implants as an acceptable standard of care. The  
2 majority accords Dr. Franklin's opinion less weight due to the fact that he is not a surgeon. In fact,  
3 Dr. Franklin's training in epidemiology is far more critical to the evidence of whether  
4 methodologically sound scientific evidence exists to support the effectiveness of SCS.  
5 Dr. Franklin's opinion that current studies do not support SCS as an accepted standard of good  
6 practice is persuasive. It is not rebutted by the anecdotal opinions of the surgeons who have  
7 performed the procedure, the fact that the appliance has FDA approval, or the fact that other  
8 insurance programs may pay for the procedure. The expert medical testimony in this record is in  
9 agreement that existing research is weak and does not shed light on which individuals are likely to  
10 benefit, predictable clinical outcomes, or even the appropriate length of time necessary to ascertain  
11 whether a positive outcome has been realized. Dr. Franklin's and Dr. Loeser's testimony clearly  
12 show that SCS remains a controversial procedure.

13 The majority applies the "20-20 hindsight" holdings of *Krawiec* and *Armack* to determine the  
14 SCS implant was medically necessary based on testimony the implant resulted in functional  
15 improvement for Ms. Pleas. In fact, this case is distinguishable from both *Krawiec* and *Armack*  
16 which involved medical procedures routinely accepted by the medical community without  
17 controversy, and noncompliance of the treating physicians with Department preauthorization  
18 regulations. In contrast, this case involves a controversial medical procedure that is not accepted  
19 by the Department as a matter of policy, even if the physician complies with preauthorization

1 requirements. As such, the majority's opinion that the Department must perform a retrospective  
2 case-by-case assessment and decide coverage based on the worker's response to the treatment is  
3 legally incorrect. It is unreasonable to require the Department to conduct a retrospective analysis  
4 of each case on which a controversial procedure has been denied and to pay for treatment based  
5 on the treatment result. As a matter of public policy, entitlement to industrial insurance benefits  
6 should not be decided on the basis of the worker's response to a particular form of treatment. To  
7 do so will encourage physicians and patients to proceed in hopes of achieving results sufficient for  
8 coverage, and opens up virtually all unauthorized treatments for later consideration and litigation.  
9 Further, this would undermine the Department's authority and statutory role in supervising  
10 treatment for injured workers "with the intent that it be in all cases efficient and up to the recognized  
11 standard of modern surgery." RCW 51.04.020(4)  
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23 The Department order dated August 14, 1996, denying authorization of Ms. Pleas' March  
24 18, 1996 surgery is correct and should be affirmed.  
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27 Dated this 31st day of August, 1998.  
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29 BOARD OF INDUSTRIAL INSURANCE APPEALS  
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34 JUDITH E. SCHURKE Member  
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40 In re: SUSAN M. PLEAS  
41 Claim No. J-746527  
42 Docket No. 96 7931  
43 DISSENT  
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